



IMAGE TECHNICAL VAULT FIELD BULLETIN



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Subject PRO-Command 9.3.0 Updates
Issue By Image Vault LLC. - a member of FireKing Security Group
Issue To Image Vault Sales
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OVERVIEW

Image Vault announces the release of PRO-Command Version 9.3.0 Playback and Record software. A dual-install playback software package is also available for organizations who have both PRO and PRO-Command recorders. When upgrading a PRO-Command recorder (9.0 to 9.2.1) an auto-update patch must be installed first.

ACTION REQUIRED FOR RECORDER UPDATE (DVR)

Download these updates from our website (image-vault.com, click on Downloads):

http://www.fireking.com/products_digital_resource_software.html

- PRO Command Auto-Update Patch: This patch must be installed on the DVR before updating to version 9.3.0. Use the remote update feature to upload this zipped file and auto-reboot the DVR. Alternate method: Unzip downloaded file and copy contents to CD then place in the DVR and reboot. See Also Bulletin 80501.
- PRO Command 9.3.0 Recorder Update: After installing the Auto-Update Patch (above) use the remote update feature to upload this zipped file and auto-reboot the DVR. Alternate method: Unzip downloaded file and copy contents to CD then place in the DVR and reboot.
- PRO Command 9.3.0 Skins (Optional): After installing the 9.3.0 update you may add the skins option to your updated DVR by using the remote update feature to upload this zipped file and auto-reboot the DVR. Alternate method: Unzip downloaded file and copy contents to CD then place in the DVR and reboot.

ACTION REQUIRED FOR PLAYBACK SOFTWARE UPDATE (PC)

Download the updates you need from our website (image-vault.com, click on Downloads):

http://www.fireking.com/products_digital_resource_software.html

- PRO-Command 9.3.0 Playback: Unzip this download and run the setup application to install 9.3.0 playback to your PC. You need this software on your PC to connect and enjoy the full features of PRO-Command 9.3.0 DVRs.
- PRO 8.7.1 and PRO-Command 9.3.0 Playback Dual Install: Unzip this download and run the setup application to install 9.3.0 and 8.7.1 playback to your PC. You need this dual software package if you want to integrate support for version 8.7.1 and older DVRs. Note: If you previously installed the 9.2.1/8.7.1 Dual Install package you only need to install the standard 9.3.0 playback to support PRO and PRO-Command DVRs.

ADDITIONAL INFORMATION

Detailed instructions on using the remote update feature can be found in your playback software help file. For any additional questions contact Image Vault Customer Service at 1-888-462-4382.

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