



# TECHNICAL FIELD BULLETIN



Date July 2005  
Subject CashCode Validators  
Issue By NKL Cash Handling - a member of FKI Security Group  
Issue To NKL Factory and Technical Service  
Document 50704

## OVERVIEW

An issue has been discovered with CashCode validators which may cause them occasionally overcount or undercount bills. CashCode has solved this potential problem by updating the software for their validators. As a precaution, NKL will update CashCode validators in the field during routine scheduled validator maintenance or when servicing the bill validators for other reasons.

## PRODUCTS AND SERIAL NUMBERS AFFECTED

V1 and V2 Autobank safes with CashCode validators manufactured between July 2004 and July 2005. The first safe shipped with new software is serial number NK2005030030.

## ACTION REQUIRED

Field Service technicians should update affected CashCode validators to version 3737 as they are serviced. Any customer experiencing problems with bill count accuracy should contact NKL Technical Service to schedule their validator update.

## ADDITIONAL INFORMATION

If you have any questions or problems with a CashCode validator accurately counting bills contact NKL Technical Service at 1-800-452-4655.