



**IMAGE
VAULT**

TECHNICAL FIELD BULLETIN



**IMAGE
VAULT**

Date July 2005
Subject Windows XP Patch
Issue By Image Vault LLC. - a member of FKI Security Group
Issue To Image Vault Sales and Service
Document 50702

OVERVIEW

A security patch is available for XP units with the ASUS motherboard (tan chassis PRO, V8.0 and higher). This patch affects several system files.

PRODUCTS AFFECTED

Tan Case PRO DVR Image Vault Version 8.x (S/N IV2005021045 and above) Units. This only affects units with XP Embedded OS (Version 8 and above), and only those made with the ASUS motherboard (units with a tan/beige color chassis). Black chassis units and all older units are not affected.

ACTION REQUIRED

Download the Microsoft patch from our website at <http://www.image-vault.com/download> and save the file to your hard drive.

Install the patch using IVPlay as follows:

1. Connect to the DVR using IVPlay. You must log in at the Service level.
2. From the status menu select "Remote Update".
3. Use the Browse button to locate the file you downloaded to your hard drive.
4. Check the box to cause the recorder to reboot automatically when the upload is complete.
5. Click Okay to upload the patch.
6. Once the upload is complete you will be disconnected automatically. The DVR will automatically reboot and in the process the patch will be installed. Wait five minutes before attempting to connect to the unit again.
7. Reconnect to the unit at the Service permission level.
8. From the File menu, select Reboot Recorder. If this option is not available, the unit will need to be rebooted locally.

Install the patch via CD as follows:

1. Extract all of the files from the Zip file into their own directory.
2. Copy the extracted files to a CD-ROM. Be sure to close out the CD as you would any other data CD for sharing or distribution.
3. Put the CD in the DVR's CD drive.
4. Reboot the DVR.
5. Remove the CD with the patch from the CD Drive.
6. Reboot the DVR a second time.

ADDITIONAL INFORMATION

For any additional questions or concerns please contact Image Vault Technical Service at 1-888-462-4382.

Image Vault LLC. is a member of FKI Security Group
101 Security Parkway - New Albany IN 47150
1-888-462-4382 - www.image-vault.com

